

1st January 2025

Free Commissioning Loyalty Scheme 2025

1. A. The free commissioning loyalty scheme offer is available to customers who purchase 10 qualifying ACV products, from the 1st of January 2025 to the 31st of December 2025.

B. To qualify for free commissioning, you must register 10 qualifying ACV product warranties by post or online during the promotional period.

C. The free commissioning loyalty scheme offer will commence on receipt of the 10th product warranty registration and will be active on all valid commissioning requests thereafter for the remainder of 2025.

D. This offer is available across the qualifying ACV products listed below:
 - WaterMaster Evo range (25, 35, 45, 70, 85 & 120)
 - HeatMaster TC Evo range (25, 35, 45, 70, 85 & 120)
 - HeatMaster C Evo 25
 - Evo S range (40, 60, 70, 80, 100, 120 & 150)
 - E-Tech P range (57, 115, 144, 201 & 259)
 - E-Tech W range (09, 15, 22, 28 & 36)
 - E-Tech S range (160, & 240)
 - HRs (800 & 1000)
 - Smart E (130 & 160)
 - Smart E Plus (210, 240, & 300)
 - Smart L (320, 420 & 600)
 - Smart ME (200, 300, 400, 600 & 800)

2. On qualifying orders, free commissioning is applicable to the below products only:
 - WaterMaster Evo range (25, 35, 45, 70, 85 & 120)
 - HeatMaster TC Evo range (25, 35, 45, 70, 85 & 120)
 - HeatMaster C Evo 25
 - Evo S range (40, 60, 70, 80, 100, 120 & 150)
 - E-Tech P range (57, 115, 144, 201 & 259)

3. All requests for Free Commissioning must be made by:
 - Sending an email to sales@acvuk.com asking for a Commissioning Request Form (a copy of the invoice which will state your date of purchase will be required)
4. Free Commissioning will be carried out following receipt of a fully completed Commissioning Request Form. If details are missing, Free Commissioning cannot be processed until all details have been provided.
5. Appliances must be commissioned within 3 months of the installation date to qualify for their full warranty.
6. ACV UK include a 20-minute site induction if required in the Free Commissioning offer. Any site inductions that exceed this allocated time will be charged at £60 per half hour.
7. If Free Commissioning cannot be carried out due to issues on site that are beyond our control, we reserve the right to charge for follow up visits.
8. ACV UK reserves the right to withdraw the Free Commissioning Service at any time.
9. Free Commissioning Offer is only available in mainland United Kingdom (England, Scotland and Wales).
10. ACV UK reserve the right to charge for any additional costs incurred during the commissioning process. Any costs will be charged at cost price.
11. This offer can be used in conjunction with our free commissioning offer, you can find more information on our terms and conditions page on our website.